



Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

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Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

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Port Kembla Terminal

CONTENTS

Tab	le of I	Figures	3
Tab	le of	Tables	3
1.	Purp	oose and Background	4
2.	Sco	pe	4
3.	Legi	slative Requirements	4
4.	Tern	ns and Definitions	4
5.	Noti	fication of a pollution incident	5
5.	1.	Responsibility to notify	5
5.	2.	Emergency Response	6
5.	3.	Contaminated Land	6
6.	Refe	erence Documents	6
7.	Port	Kembla PIRMP	6
7.	1.	Description and likelihood of hazards	6
7.	2.	Pre-emptive actions to be taken	. 1
7.	3.	Inventory of potential pollutants	.6
7.	4.	Safety Equipment	.7
7.	5.	Notification Procedure	. 7
7.	6.	Contact Details	.8
8.	Mini	mising the Risk of Harm to Persons on Premises	22
8.	1.	Emergency Evacuation Procedure – Activation of a Warning Alarm	2
8.	2.	Standard Site Controls	
9.	Actio	ons to be taken during or immediately after a Pollution Incident	23
10.	Staf	f Training and PIRMP Testing	27
Арр	endix	x A – Maps 2	28
Арр	endix	B - Stormwater Drainage	35
Арр	endix	C – Emergency Access to PKT	ŀO
		D – GrainCorp Risk Assessment Matrix Classification Matrix and Notification Table	
App	endi	x E: GrainCorp Incident Management Chart4	15
Apr	endi	x F: GrainCorp Staff Training Matrix4	17

Last Modified: 29/05/2025

Page: 2



Port Kembla Terminal

Table of Figures

Figure 1 - Spill Kits are various colours around site. See label on bin	11
Figure 2 - Bulk Liquid Terminal facilities	
Figure 3 - Bulk Liquid Storage Facility	12
Figure 4 - Interceptor	
Figure 5 - Fumigant Gas Storage Compound	13
Figure 6 - Facility Signage	13
Figure 7 - Purge Stacks	13
Figure 8 - Dust House	
Figure 9 - Stormwater drain equipped with sediment mesh	14
Figure 10 Sediment fences installed along the foreshore	
Figure 11 Sediment fences installed along perimeter of affected area by pollution incident	14
Figure 12 - Wharf Area	
Figure 13 - Map 1: Overall site map (Port Kembla Grain Bulk Liquid Terminal and fertiliser Distribution Centre)	28
Figure 14 -Map 2: Site layout (Port Kembla Grain, Bulk Liquid Terminal and Fertiliser Distribution Centre)	29
Figure 15 - Map 3: Site Monitoring Points (potential sources for air and water pollution)	30
Figure 16 - Map 4: Bulk Liquid Terminal overview	32
Figure 17 - Map 5: Fertiliser Distribution Centre layout	34
Figure 18 - Map 6: Bulk Liquid Terminal drainage overview	
Figure 19 - Map 7: Fertiliser Distribution Centre drainage overview	37
Figure 20 - Map 8: Overall Site Drainage overview	39
Figure 21 - Map 9: Site Emergency Access	41
Table of Tables	
Table of Tables	
Table 1 Terms and Definitions relevant to the PIRMP	
Table 2 GrainCorp internal plans and procedures underpinning this PIRMP	6
Table 3 Likelihood and consequence assessment of hazards around the PKT	
Table 4 - Pre-emptive Actions to be taken at PKT	
Table 5 Shipped bulk material and storage capacity at Port Kembla Terminal	. 16
Table 6 Chemicals stored on site at the PKT	. 16
Table 7 - GrainCorp 24-hour Internal Notification details	. 18
Table 8 - External relevant authority contact details	
Table 9 Other key stakeholders and neighbours contact detail.	
Table 10 - Procedures for stakeholder communication including existing ERPs	
Table 11 Site Hazard, potential impact and expected site response	
Table 12 History of PIRMP testing	
Table 12 Tilotery of Firther teating	. ~/

Last Modified: 29/05/2025

Page: 3

Port Kembla Terminal



1. PURPOSE AND BACKGROUND

This Pollution Incident Response Management Plan (PIRMP) has been developed to satisfy obligations under the *Protection of the Environment Operations Act 1997* (POEO Act) and associated *Protection of the Environment Legislation Amendment Act 2011* (POELA Act) for licensed facilities. GrainCorp currently holds Environment Protection Licence (EPL) 3693 at the GrainCorp Port Kembla Terminal (PKT) premises.

Under GrainCorp's Emergency Management System, detailed emergency response procedures are already in place for the classification and management of incidents, across GrainCorp operational sites. Under the provisions of Part 3A clause 98B(2) of the *Protection of the Environment Operations (General) Amendment (Pollution Incident Response Management Plans) Regulation 2012*, to allow for the integration of requirements into existing plans in respect to pollution incident response, requirements under POEO legislation have been integrated into these existing plans where appropriate.

This document has been designed as a reference to existing emergency response plans and procedures. It details additional supplementary site-specific information as required under the POEO legislation, in respect to the relevant EPL holder.

2. SCOPE

This PIRMP covers the PKT operations which includes the GrainCorp's Port Kembla Terminal, the Bulk Liquid storage facility, the Fertiliser Distribution Centre and the Cement Terminal (the Terminal). This plan applies to all activities, products and services on the site over which GrainCorp has operational control. Other environmental emergency plans that are in operation across the PKT are linked to this PIRMP and referenced in this document. Temporary activity outside of the scope, e.g. construction, would be managed using this PIRMP if it is found suitable or a supplementary response management plan specific to the temporary works.

3. LEGISLATIVE REQUIREMENTS

Specific legislative requirements for the development and implementation of this PIRMP are provided below:

- Part 5.7A of the Protection of the Environment Operations Act 1997 (POEO Act)
- and Part 3A Protection of the Environment Operations (General) Regulation 2009 (POEO(G) Regulation) as amended by the Protection of the Environment Operations (General) Amendment (Pollution Incident Response Management Plans) Regulation 2012
- Environment Protection License (EPL) 3693

In summary:

- All holders of environment protection licences must prepare a pollution incident response management plan (section 153A, POEO Act).
- The plan must include the information detailed in the POEO Act (section 153C) and be in the form required by the POEO(G) Regulation (clause 98B).
- Licensees must keep the plan at the premises to which the environment protection licence relates or, in the
 case of trackable waste transporters and mobile plant, where the relevant activity takes place (section
 153D. POEO Act).
- Licensees must test the plan in accordance with the POEO(G) Regulation (clause 98E).
- If a pollution incident occurs in the course of an activity so that material harm to the environment is caused or threatened, licensees must immediately implement the plan (section 153F, POEO Act).

4. TERMS AND DEFINITIONS

Table 1 Terms and Definitions relevant to the PIRMP





Term	Definition
Pollution Incident A pollution incident means an incident or set of circumstances during consequence of which there is likely to be a leak, spill or other escap a substance, as a result of which pollution has occurred, is occurring occur. It includes an incident or set of circumstances in which a substance of circumstances in which a substance of circumstances involving only the emission of any noise.	
EPA	Environment Protection Authority
PIRMP	Pollution Incident Response Management Plan
PKT	Port Kembla Terminal
POEO Act	Protection of the Environment Operations Act 1997
POELA Act	Protection of the Environment Legislation Amendment Act 2011
POEO(G) Regulation	Protection of the Environment Operations (General) Regulation 2009
CLM Act	Contaminated Land Management Act 1997
EPL	Environment Protection Licence
ERP	Emergency Response Procedure
EMP	Environmental Management Plan
Wharf Procedure	Bulk Liquids Wharf Unloading Procedure (version 3)

5. NOTIFICATION OF A POLLUTION INCIDENT

A pollution incident is required to be immediately notified if there is a risk of 'material harm to the environment', defined which has been defined under section 147 of the POEO Act as:

- a) harm to the environment is material if:
 - i. it involves actual or potential harm to the health or safety of human beings or to ecosystems that is not trivial, or
 - ii. it results in actual or potential loss or property damage or an amount, or amounts in aggregate, exceeding \$10,000 (or such other amount as is prescribed by the regulations), and
- b) loss includes the reasonable costs and expenses that would be incurred in taking all reasonable and practicable measures to prevent, mitigate or make good harm to the environment.
- b) For the purposes of this Part, it does not matter that harm to the environment is caused only in the premises where the pollution incident occurs.

In summary, material harm to the environment can involve actual or potential harm to humans and the ecosystem or results in actual or potential loss, damage or monetary impact exceeding \$10,000. Loss can include the cost in preventing harm, mitigating or making good harm to the environment. It does not matter if the incident occurred within the site boundary, it is still considered material harm and requires notification to the relevant authority.

5.1. RESPONSIBILITY TO NOTIFY

Under Section 148 of the POEO Act, the following people have a duty to notify a pollution incident occurring in the course of an activity that causes or threatens material harm to the environment:

- The person carrying on the activity;
- An employee or agent carrying on the activity;
- An employer carrying on the activity;
- The occupier of the premises where the incident occurs.

Once determined that the incident causes or threatens material harm to the environment, notification must be given immediately, ie. promptly and without delay, after the person becomes aware of the incident.

Port Kembla Terminal



[Document ID Value]

All GrainCorp sites follow the GrainCorp Incident Management procedure to determine the responsibilities for notifying authorities through the Notification Table and the Incident Notification And Escalation Flow (see Appendix D).

5.2. EMERGENCY RESPONSE

In an event of a pollution incident the Port Kembla Emergency Response Procedure (ERP) is required to be implemented. If a pollution incident occurs, all necessary action should be taken to minimise the size and any adverse effects of the release. If the incident presents an immediate threat to human health or property, Fire and Rescue NSW, the NSW Police and the NSW Ambulance Service should be contacted first for emergency assistance (phone 000). The full list of agencies that GrainCorp MUST notify in accordance with the legislation for reportable incidents are found within the ERP. The other response agencies must still be contacted after that to satisfy notification obligations.

Where a pollution event occurs on the berth during bulk liquid unloading, for example during a loss of containment, the relevant sections in the Wharf Procedure should be followed.

5.3. CONTAMINATED LAND

Persons whose activities have contaminated land and owners of land who become aware, or ought reasonably to be aware, that the land has been contaminated must notify the EPA as soon as practicable after becoming aware of the contamination, if the contamination meets certain criteria. The duty to notify is a requirement under section 60 of the *Contaminated Land Management Act 1997* (CLM Act).

6. REFERENCE DOCUMENTS

The following existing internal plans and procedure documentation underpin this PIRMP.

Table 2 GrainCorp internal plans and procedures underpinning this PIRMP

Doc. No.	Document	Format
	Port Kembla Emergency Response Procedure (flipchart)	Flipchart on site
GNC-SHEQ-3-01	Incident Management Chart-GrainCorp	Controlled document on SharePoint
GNC-SHEQ-3-01- F01	Injury/Incident Notification Form (If Sphera is not available)	Controlled document on SharePoint
13-208	Bulk Liquids Wharf Unloading Procedure	Soft copy and hard copy at Port Kembla Terminal

7. PORT KEMBLA PIRMP

7.1. DESCRIPTION AND LIKELIHOOD OF HAZARDS

An environmental hazard is a term for any situation or state of events which poses a threat to the surrounding environment including human health as a result of an incident. Incident types that may occur at the PKT are detailed below:

- · Minor chemical spills and leaks
- · Leak from underground piping network that carry bulk oil
- Chemical spill from Bulk liquid storage tanks into stormwater system
- Release of contaminants, including emissions, not in accordance with acceptable limits e.g. fumigant venting and boiler emissions
- Uncontrolled release of emissions
- Dust from loading/unloading operations using ship, truck or train
- Spillage of material into stormwater drains
- · Spillage of material into harbour from loading gantry and unloading activity

Potential hazards to human health and the environment that have been identified as a result of the above listed incidents include water pollution (including stormwater), air pollution and soil/ground pollution. Table 3 below

Port Kembla Terminal



identifies a list of foreseeable hazards that could occur on this site as a result of regular operating activities and the consequence and likelihood of each with current controls

A risk management matrix (Appendix D) is used to score the residual risk associated with any particular hazard. The purpose of rating risk is to guide decision making on risk management and to eliminate or otherwise reduce the risk to an acceptable level.





Table 3 Likelihood and consequence assessment of hazards around the PKT

Hazard	Type of pollution	Potential Impact	Consequence	Likelihood	Risk Score	Circumstances which may increase the potential of environmental or health impact
		Contamination of soil and groundwater from hydraulic hose failure at bulk liquid storage tanks	Minor	Possible	8 Low	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
Minor chemical spills	Soil & Groundwater	Contamination of soil and groundwater from application and handling of contact insecticides	Moderate	Rare	6 Very Low	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
and leaks	Groundwater	Contamination of soil and groundwater from fuel and chemical dispensing	Moderate	Rare	6 Very Low	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
		Contamination of soil and groundwater from hazardous chemical storage areas	Moderate	Rare	6 Very Low	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
Leak from underground piping network that carry bulk oil Soil & Groundwater		Contamination of land with oil through underground piping network	Moderate	Rare	6 Very Low	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
		Contamination of storm water through untreated release of contaminated water by interceptor at the bulk liquid tank farm	Major	Unlikely to occur	14 Medium	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
Chemical spill from Bulk liquid storage tanks into stormwater system	Water	Contamination of surface water as a result of chemicals in bulk liquid storage tanks entering stormwater drains during unloading/supply of liquid chemicals to trucks	Major	Rare	13 Medium	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
		Contamination of surface water from bulk liquid chemicals being spilled into the harbour from the berth during unloading activity	Moderate	Rare	6 Very Low	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal [Document ID Value]

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Port Kembla Terminal

Hazard Type of pollution		Potential Impact	Consequence	Likelihood	Risk Score	Circumstances which may increase the potential of environmental or health impact
		Release of contaminated water into stormwater drains from fertiliser distribution centre as a result of accidental spillages of fertiliser, failure of bunding and/or unmaintained drains	Moderate	Likely	17 Medium	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
Spillage of material into stormwater drains, Including	Water	Contamination of surface water with grain husks and seeds from loading/unloading activity and cleaning using water and high-pressure air	Moderate	Possible	12 Medium	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
cement and other bulk materials	vvater	Spillage of grain and grain dust to ground during road and rail loading and unloading	Minor	Almost certainly would occur	16 Medium	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site.
Spillage of material into harbour from loading gantry and unloading activity	Water	Contamination of surface water from bulk material being spilled into the harbour from loading gantry (grain, fertiliser, oil or cement)	Moderate	Unlikely	9 Low	Rainfall would reduce capability to capture and contain any spill event. Non-operating periods where there are limited personnel on site. Wind and/or tide may transport dust to neighbouring site and communities.
	Air	Generating grain dust through truck, train wagon unloading and loading	Moderate	Rare	6 Very Low	Wind may transport dust to neighbouring site and communities.
Dust from loading/unloading operations using		Generate dust through product transfer (grain fertiliser and cement) on conveyor	Moderate	Rare	6 Very Low	Wind may transport dust to neighbouring site and communities.
ship, truck or train, including cement and other bulk materials		Generate dust through loading grain ships	Moderate	Unlikely	9 Low	Wind may transport dust to neighbouring site and communities.
		Dust release to air from fertiliser loading and unloading at fertiliser distribution centre	Moderate	Likely	17 Medium	Wind may transport dust to neighbouring site and communities.

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Port Kembla Terminal

Hazard	Type of pollution	Potential Impact	Consequence	Likelihood	Risk Score	Circumstances which may increase the potential of environmental or health impact
		Generate dust through loading and unloading cement trucks and ships	Moderate	Unlikely	9 Low	Wind may transport dust to neighbouring site and communities
Release of contaminants, including emissions, not in accordance with acceptable limits e.g. fumigant venting and boiler emissions	Air	Degrade air quality through VOC releases above EPL limits e.g. emissions from the boiler (Carbon monoxide, Nitrogen Oxides, Solid Particles and Sulphur dioxide) above EPL limits	Minor	Unlikely	5 Very Low	Wind may transport dust to neighbouring site and communities.
	All	Contamination of air and human health exposure through unexpected or not acceptable release of Methyl Bromide or Phosphine	Major	Unlikely	14 Medium	Wind may transport dust to neighbouring site and communities.
Uncontrolled release of emissions	Air	Degrade air quality through release of fumigants	Negligible	Unlikely to occur	5 Very Low	Wind may transport emissions to neighbouring site and communities. Non-operating periods where there are limited personnel on site.

[Document ID Value]

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Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal



7.2. PRE-EMPTIVE ACTIONS TO BE TAKEN

The following table detail descriptions of the pre-emptive actions to be taken to minimise or prevent any risk of harm to human health or the environment arising from activities occurring at the Port Kembla Terminal.

Table 4 - Pre-emptive Actions to be taken at PKT

Activity / Pre-emptive Actions

Minor chemical spill/leak

Action: Spill Kits

Only minor quantities of chemicals are stored onsite and any major maintenance activities are undertaken by third party contractors. Chemicals are stored with the appropriate bunding and spill kits are located in areas where there is a potential for a spill to occur including:

- Chemical Store
- Oil Store
- · Maintenance Workshop
- Sampling Stand
- Road Receival Hopper
- · Truck Loading Gantries Tank farm
- Wharf
- Distribution Centre Weighbridge
- Distribution Centre Bag Storage Shed
- Fertiliser Distribution Centre

Figure



Figure 1 - Spill Kits are various colours around site. See label on bin.

Leak from underground piping network that carry bulk oil

Action: Integrity Testing, Leak detection testing, concrete bund in conduit

Oil is transferred from the ship through underground piping into the bulk liquid storage tank farm. The pipe network is fully bunded therefore in the instance a leak occurs it is captured. Before every ship transfer into site the pipe work is pressure tested.



Figure 2 - Bulk Liquid Terminal facilities

Last Modified: [Review Date]

Page: 11

Port Kembla Terminal



Activity / Pre-emptive Actions

Figure

<u>Chemical spill from bulk liquid storage tanks into stormwater system</u>

Action: Bunding and Interceptor

All tanks are bunded in accordance with the relevant Australian Standard (AS1940:2017 The Storage and Handling of Flammable and Combustible Liquids). All liquid transfer areas (gantries) are bunded in accordance with Australian Standard (AS1940:2017) and drain to the oil/water separator on site. All water falling on roads and hardstand areas not used for the storage of chemicals flow off site through the existing site stormwater management system.

All bund valves will be maintained in a 'normally closed' position and will only be opened to release stormwater from the bunded areas with management approval following monitoring in accordance with the sites EPL.

The design specification of the system is to provide for treatment and discharge of up to $90m^3$ /hour reducing any oils and greases (petroleum hydrocarbons) to levels of 2ppm. The maximum flow expected from a 1 in 10-year storm event in the area would result in flows of ~30m3/hour indicating the design and sizing of the system is sufficient to meet weather extremes.

Rain and stormwater collected from the product gantry areas will flow directly to the on-site treatment system. The first settlement chamber of the on-site treatment system is 12,000 litres in capacity allowing for the complete loss of one compartment of a standard road tanker (typically 8,000 - 9,000) litres to be contained.

Action: Interceptor

The physical parameters of the water in the interceptor is tested before the valve is opened to the stormwater to prevent a release of water from the interceptor outside EPL limits (other than total suspended solids). Staff are trained in the operation of the interceptor pit and sampling method required in the EPL and the specific limits of water quality that must be met.



Figure 3 - Bulk Liquid Storage Facility



Figure 4 - Interceptor

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

Last Modified: [Review Date]

UNCONTROLLED WHEN PRINTED

[Document ID Value]

Document Type: Procedure Page: 12

Port Kembla Terminal



Activity / Pre-emptive Actions

Release of contaminants, including emissions, not in accordance with acceptable limits and/or uncontrolled release of emissions

Action: Secure hazardous material storage area, ChemAlert, SWMS, qualified fumigators, equipment testing, calibration and maintenance, SCADA system

There is some storage of fumigant gasses onsite, including methyl bromide, phosphine and vapormate.

All gas cylinders are located and restrained in secured, fenced facilities with restricted access to licensed operators, and appropriate signage in place. All fumigations and subsequent venting activities are carried out by licensed fumigators with training in the treatment of grain. Chemical composition, risk and exposure controls are outlined on Port Kembla's ChemAlert site.

Fumigation equipment is up to current standards and is compliant with EPL requirements. A Supervisory Control and Data Acquisition (SCADA) system is in use on site for fumigation and venting.

A detailed Safe Work Method Statement (SWMS) is used and referred to during the fumigating grain at the PKT and includes consideration of safety, health and the environment. Fumigant ventilation does not occur when cruise ships are in the inner harbour as per the SWMS. All fumigators are trained and aware of the sites EPL 3693 conditions.

A diesel boiler is also located on site at the bulk liquids storage facility and has emission testing annually as per the EPL and is maintained regularly by an external provider.

Figure



Figure 5 - Fumigant Gas Storage Compound



Figure 6 - Facility Signage



Figure 7 - Purge Stacks

Port Kembla Terminal



Activity / Pre-emptive Actions

Dust from loading/unloading operations using ship, truck or train

Action: Mecal Chutes

Most of the loading and unloading areas around site are located under covered areas or within sheds. Dust is therefore contained within the immediate area. Any dust evident on the ground is swept and cleaned up as soon as possible.

Dust is also contained using Mecal chutes and dust houses across site

The Cement Terminal outloading area is located under cover and within a bund. Therefore, dust is contained and spills do not track outside of this area.

Figure



Figure 8 - Dust House

Spillage of material into stormwater drains Action: Sediment traps, adequate cleaning routine

Sediment traps and covers are located near areas where spillages are likely to occur, e.g. near grain loading and unloading areas, in stormwater drainage channels at the fertiliser distribution centre. Sediment traps are cleaned when they are visibly almost blocked with sediment.

Where spillage occurs near drains, the spillage is cleaned as soon as possible and before weather events. As required, (usually one to two times a year) the stormwater network is high pressure cleaned at the fertiliser distribution centre by a contractor. The wastewater is collected and disposed of by a licence waste transporter.

Drain Mats are to be deployed and installed on all stormwater drains that are (potentially) exposure to contaminants arising from a pollution incident. The mats must be installed in a manner that blocks any rainfall from entering the drain.

Sediment Fencing is to be deployed and installed along the perimeter of areas where there is a potential of sediment/contaminants runoff into water or stormwater drains.



Figure 9 - Stormwater drain equipped with sediment mesh



Figure 10 Sediment fences installed along the foreshore



Figure 11 Sediment fences installed along perimeter of affected area by pollution incident

Page: 14

Port Kembla Terminal



Activity / Pre-emptive Actions

Figure

Spillage of material into harbour from loading gantry and unloading activities

Action: Wharf Procedure, bund around ship in water and on berth

During bulk liquid unloading activities, the Wharf Procedure is followed. The Procedure includes the requirement of a bund to be ready for deployment around the ship within the harbour when unloading activities occur to contain any bulk liquid spills in the water around the ship.

Any spills (grain, oils, fertiliser or cement) on the berth would be contained in bunded areas. Pipe and other equipment are maintained and tested to the equipment's specifications. The unloading activity is supervised constantly by GrainCorp personnel on the berth.

Grain spillages on the berth would be easily contained with bunding and collected using brooms and shovels. Any spillages from the gantry are unlikely and would be contained within the gantry itself, the berth or the ship.

The Port Authority has a row boom trailer available to respond and contain spills on the water. GrainCorp's responsibility is limited to immediately notifying the Port Authority, as they have their own response capabilities.



Figure 12 - Wharf Area

Other pre-emptive actions taken to minimise the likelihood of potential environmental hazards include:

- The implementation of a site-specific Environmental Management Plan (EMP)
- Onsite inductions for employees, contractors and suppliers
- Stormwater cut-off valve

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

Last Modified: [Review Date]

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[Document ID Value]

Document Type: Procedure Page: 15

Port Kembla Terminal



7.3. INVENTORY OF POTENTIAL POLLUTANTS

The main potential pollutants associated with the PKT activities are listed in Table 5 and Table 6. They include various types of bulk grains, bulk liquids and fertilisers. The capacity of site products at the PKT is 266,000 tonnes (T) of grain, 20,000 tonnes of fertiliser and 1,250 m³ of bulk liquid storage. Total capacity of throughput for the terminal is approximately 1.2 million tonnes per annum. This throughput is impacted by the weather conditions season to season.

Port Kembla Terminal operates under Dangerous Goods License number NDG028308. An inventory of all potential pollutants, including quantities and SDS register, is maintained onsite and on ChemAlert. A summary of pollutants and maximum quantity of any pollutant is outlined in Table 6 below.

Table 5 Shipped bulk material and storage capacity at Port Kembla Terminal

Shipped Bulk Material	Location	Storage Capacity
Grain (e.g. Canola, Wheat, Barley)	Silos	22 x 10,000 T, 8 x 5,000 T, 3 x 2,000 T
Diesel Oils (Yubase 3, Yubase 4, Yubase 6, , Group II 150R & Group II 600R)	Bulk Liquid Terminal	10 x 1250 m ³ (only 9 in operation)
Fertiliser (MAP, MAP & DAP Plus Flutriafol Fungicide, Muriate of Potash, NPK Blends, Pasture Blends, SuPerfect, Gram-Am)	Fertiliser Distribution Centre	Total approximate 20,000 T 4 x bays 4000 T (volume is dependent on product density e.g. urea is 2,800 T and SuPerfect is 5000 T in same bay) 1 x bay 1500 T 2 x bays 300 T 1 x bay 500 T 4 x bay 100 T
Cement (NSW Cement)	Southern Silos (A1/2 & B1/2)	4x 9,000 T

Table 6 Chemicals stored on site at the PKT

Use	Location	Chemical	Approximate Quantity
Fumigant	Fumigation	Agrigas M (Methyl Bromide)	1400 kg
Treatment	houses	Eco2fume (Phosphine)	930 kg
		Insectigas D	78 kg
		Pestigas	0 kg
		Vapormate	27 kg
		Medical Air, Compressed	52,500 L
Pesticide	Hazardous	Cislin 25 Professional Insecticide	15 L
Treatment	Treatment Chemical Store Conserve Plus Grain Protector Insecticide		500 L
		Coopex Insecticidal Dusting Powder Industrial Strength	10 Kg
		David Grays Carbaryl Flowable Insecticide	40 L
		Ditrac All Weather Blox Rodenticide	0 Kg
		Generation Firststrike Single Feed Rodenticide	5.5 Kg
		Glyphosate 360	20 L
		K-Obiol EC Combi Synergised Grain Protectant	50 L
		Polarfilm-FF 3/6 F-15 #7941	1000 L
		Reldan Plus IGR Grain Protector	300 L

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[Document ID Value]

Port Kembla Terminal

Use	Location	Chemical	Approximate Quantity
		Rizacon S IGR Grain Protector	20 L
		Sumithion 1000ec Insecticide	80 L
		Talon XT Pro Rodenticide Wax Blocks	10 Kg
Fertiliser	Inside Fertiliser	Basis XC	3000 L
Distribution	Distribution	Genfarm Flutriafol 500 SC Fungicide	3000 L
Centre	Shed	Sodium Molybdate	3000 L
		Gran-Am	Total approximate 20,000 T
		Мар	_ 4 x bays 4000 T (volume is
		Map Plus Flutriafol Fungicide	dependent on product density,
		Muriate of Potash	e.g. urea is 2,800 T and
		NPK Blends	SuPerfect is 5000 T in same
		Pasture Blends	bay)
		Superfect	1 x bay 1500 T 2 x bays 300 T
			2 x bays 300 T 1 x bay 500 T
			4 x bay 100 T
Grain Operations	Oil Store	Meropa 68, 100, 150, 220, 320, 460, 680, 1000	1800 L
o por a morrio		Molygrease EP 2	11 kg
	Fuel Store and	91 Octane Petrol (Regular)	100 L
	Bag Shed	Diesel	60 L
	(Fertiliser)	Paint and Paint thinner	150 L
		Petroleum Spirit	20 L
•	Workshop	Acetylene	7 m ³
		Moisture Stripper	30 L
		Oxygen, Compressed	8.9 m ³
		Spray paint and other aerosols	2 Kg
		Argon	10 m ³

Does

There are no underground storage facilities at the Port Kembla Terminal site. Chemical storage locations are detailed on Map 2, Appendix A. Chemical storage locations are adequately bunded and secure.

7.4. SAFETY EQUIPMENT

Under GrainCorp's Safety Management Program and 'Zero Harm for Life' campaign, minimum Personal Protection Equipment (PPE) requirements are in place for all Port Terminal Operations for all employees, contractors, visitors and transport operators. Minimum PPE includes high visibility clothing, enclosed footwear, caps or hard hats (dependant on task) and safety glasses. Other on-site safety related equipment includes:

- Onsite safety sign-in and inductions for all employees, contractors and suppliers
- Gas monitoring meters
- Dust extraction systems
- Emergency stop/shut down and alarm points
- Chemical wash stations/showers
- Spill kits
- Online SDS Register (ChemAlert)
- Appropriate process and chemical identification signage
- First aid facility and kits
- · Restricted chemical access.

7.5. NOTIFICATION PROCEDURE

Pollution Incident Response Management

Plan (PIRMP) Port Kembla Terminal

Incident notification is detailed under the GrainCorp Incident and Injury Management Standard (GNC-SHEQ-3-01 – for detailed information refer to the Incident Management Chart in GC intranet document management system and

Port Kembla Terminal



see also Appendix C). The incident notification is also detailed in the appropriate sections of the existing Port Kembla ERP and the Wharf Procedure. Refer to these procedures to determine what information is required to be immediately reported to authorities in the event of a pollution incident.

In response to requirements under changes to 5.7 of the POEO Act regarding pollution incident notifications, the following specific information and contact details are provided for Port Kembla Terminal, in the event of an environmental incident.

Excerpt from NSW EPA Website - Protocol for Industry Notification of Pollution Incidents:

https://www.epa.nsw.gov.au/reporting-and-incidents/report-pollution/contacts-chemical-radiation-pollution/notification-protocol

Recent changes to Part 5.7 of the Protection of the Environment Operations Act 1997 (POEO Act) specify new requirements relating to the notification of pollution incidents. The changes take effect from 6 February 2012 and require the occupier of premises, the employer or any person carrying on the activity which causes a pollution incident to <u>immediately notify</u> each relevant authority (identified below) when material harm to the environment is caused or threatened. The following information and procedures may assist those responsible for reporting a pollution incident.

If, under application of internal incident classification procedures, an environmental incident is determined to have caused or threatened material harm to the environment at the PKT, the following notification procedures must be undertaken immediately, and in alignment with internal notification and escalation procedures.

Firstly, call 000 if the incident presents an immediate threat to human health or property. Fire and Rescue NSW, the NSW Police and the NSW Ambulance Service are the first responders, as they are responsible for controlling and containing incidents. If the incident does not require an initial combat agency, or once the 000 call has been made, notify the relevant authorities in the following order. (Refer to Error! Reference source not found. for contact details).

- the appropriate regulatory authority (ARA) the NSW Port Authority
- the EPA, if it is not the ARA
- the Ministry of Health via the local Public Health Unit
- SafeWork NSW
- the local authority if this is not the ARA Wollongong City Council
- Fire and Rescue NSW.

Complying with these notification requirements does not remove the need to comply with any other obligations for incident notification, for example, those that apply under other environment protection legislation or legislation administered by SafeWork NSW (previously WorkCover).

7.6. CONTACT DETAILS

7.6.1.Internal Contact Details

Table 7 lists the names, positions and 24-hour contact details of those key individuals who:

- are responsible for activating the plan
- are authorised to notify relevant authorities under section 148 of the Act
- are responsible for managing the response to a pollution incident.

Table 7 - GrainCorp 24-hour Internal Notification details

Internal Notification				
Contact Position	Contact Name	Contact Details		
SNSW Health, Safety and Environment Business Partner	Nick King	Mobile: 0455966823		
Port Operation Manager	Damien O'Connell	Mobile: 0499 681 702		

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

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[Document ID Value]



Port Kembla Terminal

Site Manager	Rodney Newton	Mobile: 0457 482 673
Operations Supervisor	Tom Zimmermann	Office: (02) 4224 6428 Mobile: 0428 283 496
Site Manager (Bulk Materials)	Mick Davies	Office: (02) 4226 2919 Mobile: 0400 063 426

Last Modified: [Review Date]

Page: 19

Port Kembla Terminal



7.6.2. External Notification

Due to its industrial location in a secured and restricted port quarantine zone, there are no immediately surrounding residential properties. In response to the introduction of changes to 5.7 of the POEO Act, and as part of this PIRMP, in the event of a notifiable pollution incident, and dependent upon nature and scale, decisions to notify neighbours and the local community will be made in consultation with regulatory authorities.

After consultation with the regulatory authorities, if required the Operations Manager or Site Manager will undertake the early warning of the immediate neighbours in the first instance by phone. The initial notification will be brief and contain only a description of the environmental threat together with instructions what to do.

For example:

- Due to a fire on site, we are experiencing elevated dust emissions from the site. Please keep your doors and windows closed until further notice.
- An accidental discharge occurred from the site. Emergency vehicles may possibly be present on roads leading to the terminal.

Error! Reference source not found. outlines the contact details of each relevant authority referred to in section 148 of the Act.

Table 8 - External relevant authority contact details

Authority	Contact Details
First Responders: Fire and Rescue NSW, the NSW Police and the NSW Ambulance Service	000
NSW Ports	(02) 4275 0700 – Port Kembla HSE & Risk Manager
NSW Environment Protection Authority (EPA)	131 555
Vessel Traffic Centre	(02) 4275 0197
NSW Ministry of Health Wollongong Public Health Unit (Illawarra Shoalhaven LHD)	(02) 4221 6700 After hours: (02) 4222 5000, (Wollongong Hospital) - ask for Public Health Officer on call
SafeWork NSW	13 10 50
Wollongong City Council	(02) 4227 7111
Fire and Rescue NSW	1300 729 579 Note: If the situation warranted calling 000 as a first point of notification, you do not need to ring Fire and Rescue NSW again.
Non-emergency – Hazmat Unit, Shellharbour	(02) 4297 4485
Non-emergency – Wollongong Fire Station	(02) 4224 2020

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

UNCONTROLLED WHEN PRINTED

[Document ID Value]





Authority	Contact Details
Non-emergency – Wollongong LAC	(02) 4226 7899
Non-emergency – Ambulance Illawarra	(02) 4227 0222
NSW Ministry of Health	(02) 4221 6700 After hours: (02) 4222 5000 (Wollongong Hospital)- Ask for Public Health Officer on call

7.6.3. Other Key Stakeholders / Immediate Neighbour Notification Contact Details

Table 9 lists nearby neighbours and key stakeholders that may need to be contacted following a pollution incident. Determining who to contact and when is up to the discretion of the terminal manager and upper management.

Table 9 Other key stakeholders and neighbours contact detail.

Agency	Phone Number
NSW Ports – Office Hours After hours – BSMS Security	(02) 4275 0700, (02) 4225 7935 Mob: 0434 423 935
Port Kembla Port Corporation VTIC	(02) 4275 0197 (marine pollution incidents only)
Australian Amalgamated Terminals (AAT) After hours –	(02) 4221 0900
Terminal Manager -Evan Wissell	0418 697 334
Autocare	(02) 4220-7201
After hours – Site Manager (Patrick)	0409 661 595
Prixcar Services	(02) 4253 0256
After hours – Operations Supervisor	0478 473 543
CEVA Logistics	(02) 4223 4512
After hours – Branch Manager	0447 258 018
AutoNexus	(02) 4231 2701
After Hours – Operations Manager	0414 397 078
Port Kembla Coal Terminal	(02) 4228 0288
Pacific National Inner Harbour DCC (24/7)	1800 652 659
Quattro Port Kembla	02 4228 0098 / 0408 942 140 Main office – 4227 2911 David Allen Terminal Manager
Svitzer	0417 333 422
After hours – Port Manager	Lauren Monroe – Port Manager

7.6.4. Port Kembla Grain Terminal Contact Details

Pollution Incident Response Management

Contact details for the Port Kembla Terminal are publicly available via local directories and to surrounding industry via signage on the GrainCorp security gate. The contact details for Port Kembla Terminal are as follows:

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[Document ID Value]

Page: 21

Port Kembla Terminal



Address: Corner of Tom Thumb Road & Farrer Road, Wollongong NSW 2500

Phone: (02) 4224 6444

Communication and updates to neighbours and staff regarding pollution incidents will be undertaken in accordance with existing procedures as detailed in the existing ERP, Incident & Escalation Procedure and contact details provided within this document.

Table 10 - Procedures for stakeholder communication including existing ERPs

Document	Format
Port Kembla Emergency Response Procedure	Flipchart on site
GrainCorp Incident and Injury Management Standard (GNC-SHEQ-3-01)	Controlled document on SharePoint

8. MINIMISING THE RISK OF HARM TO PERSONS ON PREMISES

The following section includes actions or arrangements that will be in place to minimise the risk of harm to any persons who will be on the premises or who are likely to be on the premises should an incident occur. Persons likely to be on site include employees of GrainCorp located at the PKT or visiting, contractors and sub-contractors.

At all times minimising harm to persons on premises shall be a priority and is achieved through the activation of the emergency evacuation procedure, engineering controls, administrative controls and standard site PPE enforced across site. Regular health monitoring of fumigation staff is also undertaken.

Training is provided to GrainCorp employees and any other person entering the site so that they are aware of site hazards and processes in the event of a pollution incident. Training includes inductions (online), toolbox talks and simulated desktop scenarios and simulated exercises. A record of site inductions is recorded on the eLearning online database. A record of the most recent simulated desktop scenario and the attendees are located on the Port Kembla server. A full training matrix for personnel at the PKT is maintained at the terminal, including the requirement for attendance at the PIRMP toolbox and spill response fundamentals training.

8.1. EMERGENCY EVACUATION PROCEDURE - ACTIVATION OF A WARNING ALARM

As is standard on site, the alarm may be raised by anyone noting an emergency situation. It is also crucial that personnel notify the Control Room on either **(0) 26408 or 02 4224 6808** of what has occurred, what your actions have been and any identified issues. Response actions will be initiated based on this information.

A combination of, communication methods are available. They include:

- Verbal communication between employees and others
- Radio communication
- Audible alarm
- Siren(s)
- Telephone including mobiles

Electronic alarms are tested and maintained at regular intervals.

Practice evacuations are conducted regularly to meet the requirements of the OHS Management System Program. The alarm system is covered during training and induction processes.

Details of evacuation points are provided on Map 2, Appendix A. Port Kembla Terminal has in place comprehensive site-based emergency response and evacuation procedures, as detailed in the Emergency Procedures Manual.

8.2. STANDARD SITE CONTROLS

Port Kembla Terminal



8.2.1. Engineering controls

- Caged areas for gassed cylinders located at the Northern and Southern Fumigation Houses. All fumigants are stored in these secure locations.
- Correct bunding around hazardous liquids with spill kits readily available across site
- Fire extinguishers located throughout the plant
- Safety showers located at the Tank Farm, Fertiliser Distribution Centre, Northern & Southern Fumigation Houses, Electrical cable storage compound, Wharf Hut & Receival Pesticide House
- Confined space monitors and fumigation gas monitors carried around site.

8.2.2.Administrative

Administrative controls to minimise harm to persons on site include:

- Risk assessments for tasks undertaken on site
- Safe Work Method Statements (SWMS)
- Safety signage across the site
- SDS register
- Plant Checks
- Environmental Inspections
- Site Emergency Procedures flipchart containing contact details to emergency departments.
- Toolbox talks, safety alerts
- Training
- Maintenance of equipment

8.2.3.PPE

See section 7.4 for required site PPE.

9. ACTIONS TO BE TAKEN DURING OR IMMEDIATELY AFTER A POLLUTION INCIDENT

- 1. Assess and notify of incident if required: Follow the internal incident management procedures, including the Environmental Emergency tab of the Port Kembla Emergency Response Procedure (flipchart) and when unloading oil ships the Bulk Liquids Wharf Unloading Procedure. These provide detail on immediate action to be undertaken during or after an incident, dependent upon type and classification.
- 2. Control the incident with available response equipment and procedures.
- 3. Classify incident and escalate: Follow internal notification requirements and classify incidents according to the *Group Incident Notification & Escalation Procedure*. The procedure provides details on classifying emergency incidents as either Level One, Two, Three or Four where Four is the most critical incident.
- **4. Report the Incident:** Follow the *Port Kembla Emergency Response Procedure (flipchart)* and the GrainCorp Incident and Injury Management Standard (GNC-SHEQ-3-01), report to Sphera and contact PKT neighbours.

As outlined in section 7.1 the main hazards to human health and the environment that have been identified at the terminal are:

- Minor chemical spills and leaks
- · Leak from underground piping network that carry oil
- Chemical spill from bulk liquid storage tanks into stormwater system
- Release of contaminants, including emissions, not in accordance with acceptable limits
- Uncontrolled release of emissions
- Dust from loading/unloading operations using ship, truck or train
- Spillage of material into stormwater drains
- Spillage of material into harbour from loading gantry and unloading activity

Port Kembla Terminal



ln	the event of a	pollution incident	for the hazards above	, the actions as outlined in	Table 11 ar	e to be undertaken.

Port Kembla Terminal



Table 11 Site Hazard, potential impact and expected site response

Hazard	Potential Impact	Expected Response
Use and storage of chemicals on site	Minor Chemical Spills/Leaks Generally, small quantities of hazardous materials are held on site and are managed following strict procedures and used by trained and experienced staff. Fully stocked spill kits are provided as appropriate near these storage locations.	 Raise the alarm to alert the Site Manager as per the PK Emergency Response Procedure (flipchart) Identify the material spilt and contain in accordance with SDS (protect drainage using methods outlined in SDS), if it is safe to do so If unable to contain, dial 000 and give name, location and details to the operator, secure the area and, if required, evacuate the site Ensure access and guidance for emergency services Account for all personnel (including visitors) Follow GrainCorp reporting requirements within the Group Incident Notification & Escalation Procedure Notify stakeholders (internal and external) Work with authorities DO NOT ATTEMPT TO CLEANUP IF UNAWARE OF SUBSTANCE NATURE
Use, storage, loading and unloading of bulk chemicals on site	Chemical spill from bulk liquid storage tanks into stormwater system Bulk liquid tanks are in a concrete bunded area. All liquid from the bunded area must travel through an oil interceptor pit before entering the stormwater system. The stormwater shut off valve located on the interceptor pit is always open and automatically closes when oil loading occurs to prevent any accidental release to the stormwater. The bund valve located on the tank bund around the oil storage area is permanently closed unless manually opened when a controlled release is scheduled. Any potentially contaminated water is captured, treated in the interceptor pit, tested as per the EPL and then manually released. Impacts could occur from faulty values, bunds and equipment although this is unlikely.	 Raise the alarm to alert the Site Manager as per the PK Emergency Response Procedure (flipchart) Contain spillage to minimise impact If unable to contain, dial 000 and give name, location and details to the operator, secure the area and, if required, evacuate the site Ensure access and guidance for emergency services Account for all personnel (including visitors) Follow GrainCorp reporting requirements within the Group Incident Notification & Escalation Procedure Notify stakeholders (internal and external) Work with authorities Follow scheduled maintenance requirements for equipment
Fumigation activities carried on site	Release of contaminants, including emissions, not in accordance with acceptable limits Venting of fumigants above EPL levels. Diesel boiler located at the bulk liquids storage facility with emissions above EPL limits entering the atmosphere. Release of water from interceptor outside EPL limits.	 Alert the Site Manager as per the PK Emergency Response Procedure (flipchart) If able to contain, quantify level of exceedance against relevant criteria Determine if communities / environment has been harmed Follow escalation / notification and PIRMP procedures including required regulatory authority notification, more specifically required contact with NSW EPA.

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal [Document ID Value]

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Port Kembla Terminal

Hazard	Potential Impact	Expected Response
Use and storage of gas vessels on site (mainly for fumigation activities)	Uncontrolled release of emissions Escape of fumigant gases from faulty equipment, a breached storage or from the unsafe unloading of fumigants from the supplier's truck on site. This type of incident is most likely to be a release to air or water. The receiving environment including sensitive receptors may be impacted.	 Cease release immediately if safe to do so. Identify the leak location if possible, isolate the system and contain in accordance with SDS, if it is safe to do so If unable to contain / stop, raise the alarm, dial 000 and give name, location and details to the operator, secure the area and, if required, evacuate the site Ensure access and guidance for emergency services Alert the Site Manager as per the PK Emergency Response Procedure (flipchart) Follow GrainCorp incident escalation procedure for environmental emergencies Report to EPA and appropriate authorities on the breach immediately.
Loading and Unloading operations (ship, truck or rail)	Dust from loading/unloading operations Ship/Truck/Train Dust generated as a result of grain and fertiliser transfer	 Cease operation Assess dust extraction systems functionality Assess dust suppression systems functionality and method of loading/unloading. Recommence as appropriate following risk assessment
Loading and Unloading operations using the conveyors systems on site (ship, truck or rail)	Spillage of bulk grain and fertiliser into stormwater drains Spills generally contained within storage and conveyor areas (internal with no access to stormwater). Impact as a result of accidental spillage at external transfer points.	 Raise the alarm to alert the Site Manager as per the PK Emergency Response Procedure (flipchart) Contain spillage to minimise impact and use spill kit controls at nearby unprotected stormwater drains in the event of rainfall Notify stakeholders (internal and external) Clean up spillage before rainfall
Loading and Unloading operations using the loading gantries	Spillage of bulk material (grain, oil, fertiliser, cement, oil) into harbour from loading gantry Uncontrolled release of grain and/or oil into the Port Kembla harbour and berth. Non-compliance with '13-208 Bulk Liquids Wharf Unloading Procedure' including environmental controls and notification requirements	 Raise the alarm to alert the Site Manager as per the PK Emergency Response Procedure (flipchart) Contain spillage to minimise impact Notify stakeholders (internal and external) including the EPA and NSW Ports as per the Environmental Emergency procedure (flipchart) Clean up spillage Work with authorities

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal [Document ID Value]

Page: 26

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal



10. STAFF TRAINING AND PIRMP TESTING

Site staff will be trained in the PIRMP every year via Toolbox or training session lead by management. Training is provided to GrainCorp employees and any other person entering the site so that they are aware of site hazards and processes in the event of a pollution incident. Training includes inductions, toolbox talks and simulated desktop scenarios and when required simulated exercises. A record of site inductions is recorded on the online eLearn database. A record of the most recent simulated desktop scenario and the attendees are located on the Port Kembla server. A full training matrix for personnel at the PKT is maintained at the terminal, including the requirement for attendance at the PIRMP toolbox and spill response fundamentals training.

This PIRMP is tested annually through a desktop review and/or a practical exercise simulating where a spill or a release of chemical/gas has occurred. The practical exercise will determine the practical effectiveness of the ERP and the PIRMP and any areas for improvement including checking phone numbers and key personnel. The ERP will be reviewed in concurrence with the PIRMP since they are linked documents.

The PIRMP is also tested and reviewed within one month of any pollution incident occurring in the course of the sites activities where it can be assessed whether the information included in the PIRMP is accurate and up to date, and the plan is still capable of being implemented in a workable and effective manner.

The PIRMP and any other procedures associated with the plan, including the Bulk Liquids Wharf Unloading Procedure, are reviewed following a pollution incident.

A history of review, testing and training exercises for the PIRMP and associated ERP is outlined in Table 12.

Table 12 History of PIRMP testing

PIRMP Testing		
Attendees	Date	Method
Mark Jelbart / Brendan Moss/Paul Rickard/Neil Johnstone/Dan Kadwell	January 2018	Desktop Review and Simulation
Mark Jelbart / Brendan Moss / Scott Tonkin	February 2018	Desktop Review and Simulation
Stephanie Jurd / Brendan Moss / Jane Curran / various operations staff	26/02/2019	Desktop Review and Simulation
Brendan Moss / Tom Zimmermann / Mick Davies	29/04/2020	Desktop Review and Simulation
Dylan Clarkson, Tom Zimmermann, Mick Davies	26/05/2021	Desktop Review and Simulation
Kevin Edward, Damien O'Connell, Ana Costa	28/02/2022	Desktop Review and Simulation
Kevin Edward, Damien O'Connell, Ana Costa	11/05/2022	Desktop Review and Simulation
Kevin Edward, Ana Costa	09/06/2022	Desktop Review and Simulation
Kevin Edwards, Rod Newton, Lucas Mayne, Ana Costa	16/6/2023	Desktop Review and Simulation
Rod Newton, Damien OConnell, Lucas Mayne, Matt Anderton	20/6/2024	Desktop Review and Simulation
Rod Newton, Nick King, Mick Davis, Matt Anderton, Lucas Mayne	20/6/2025	Desktop Review and Simulation

Last Modified: [Review Date]

Page: 27

Port Kembla Terminal



APPENDIX A - MAPS

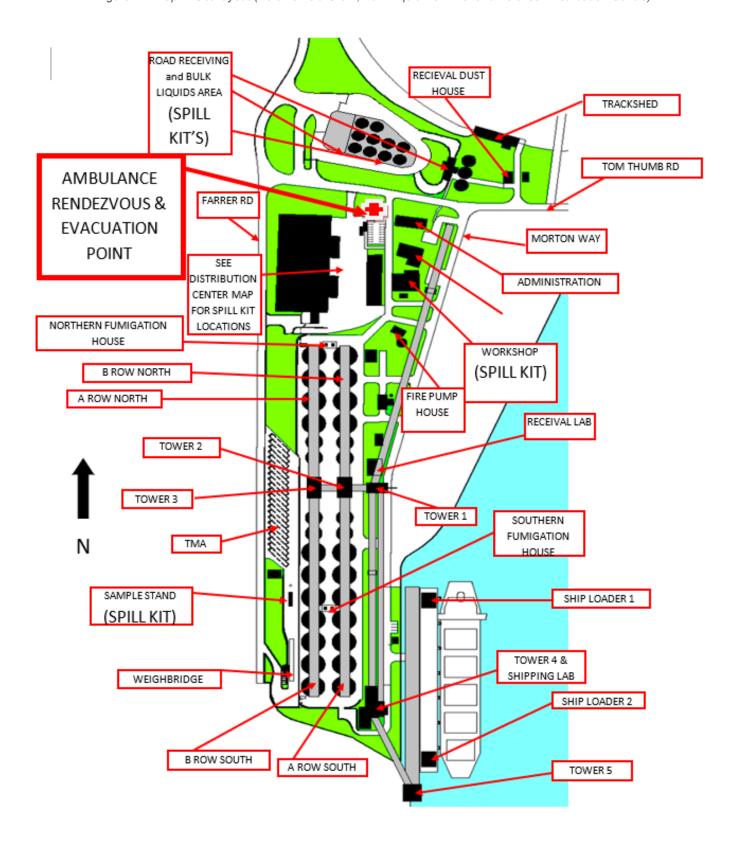
Figure 13 - Map 1: Overall site map (Port Kembla Grain Bulk Liquid Terminal and fertiliser Distribution Centre)



Port Kembla Terminal



Figure 14 -Map 2: Site layout (Port Kembla Grain, Bulk Liquid Terminal and Fertiliser Distribution Centre)



Port Kembla Terminal



Figure 15 - Map 3: Site Monitoring Points (potential sources for air and water pollution)





Port Kembla Terminal

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

Last Modified: [Review Date]

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Document Type: Procedure Page: 31

[Document ID Value]



Port Kembla Terminal

Figure 16 - Map 4: Bulk Liquid Terminal overview

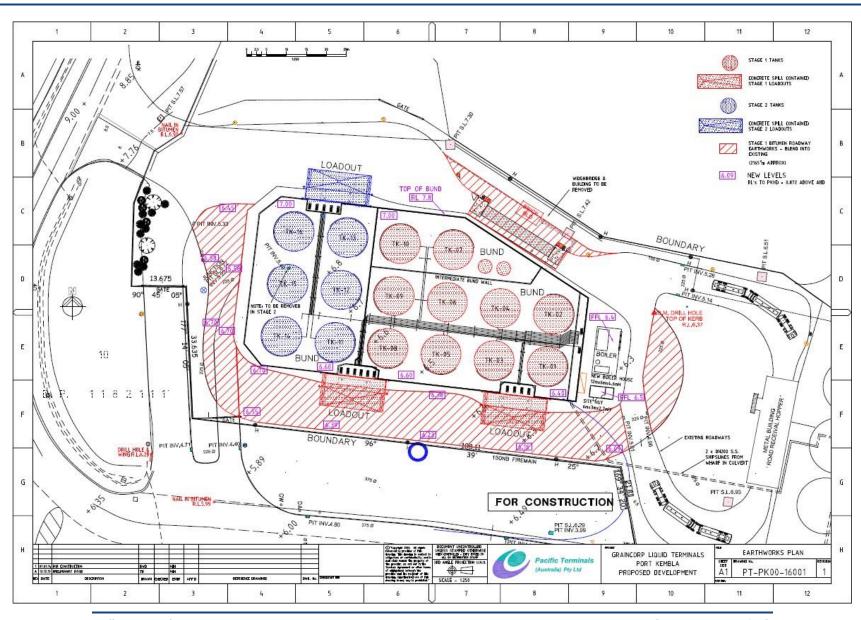
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Document Type: Procedure Page: 32

Port Kembla Terminal





Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

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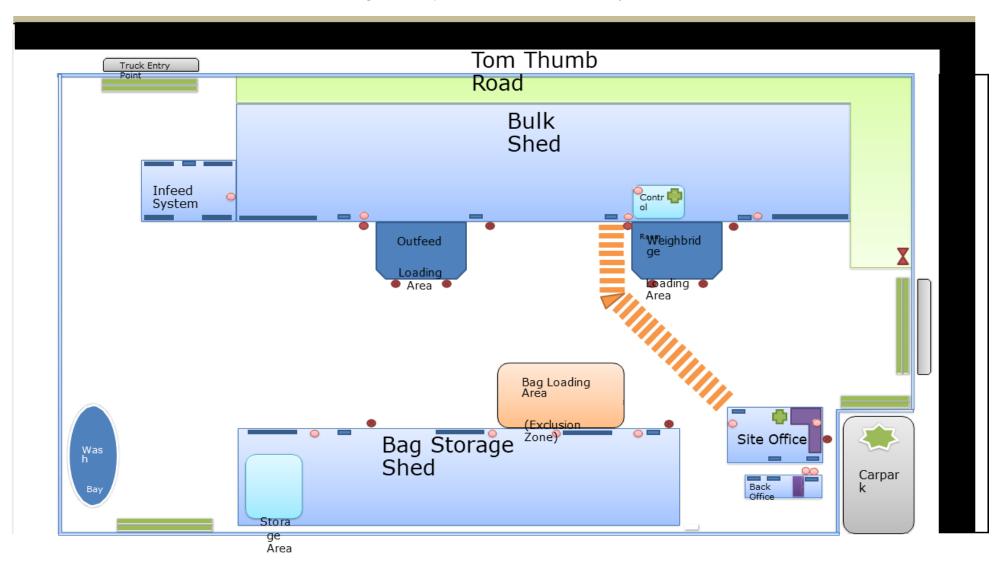
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Page: 33

Port Kembla Terminal



Figure 17 - Map 5: Fertiliser Distribution Centre layout



Page: 34

Port Kembla Terminal



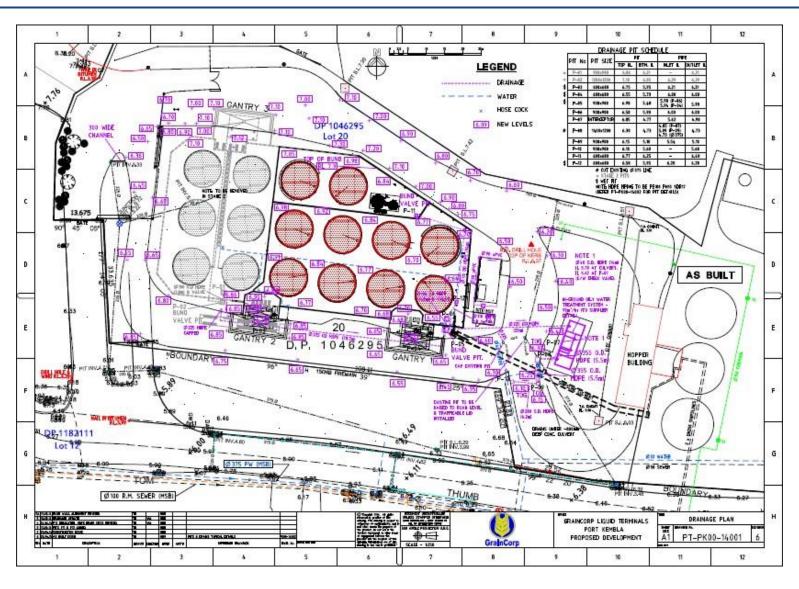
APPENDIX B - STORMWATER DRAINAGE

Figure 18 - Map 6: Bulk Liquid Terminal drainage overview

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Port Kembla Terminal



Figure 19 - Map 7: Fertiliser Distribution Centre drainage overview

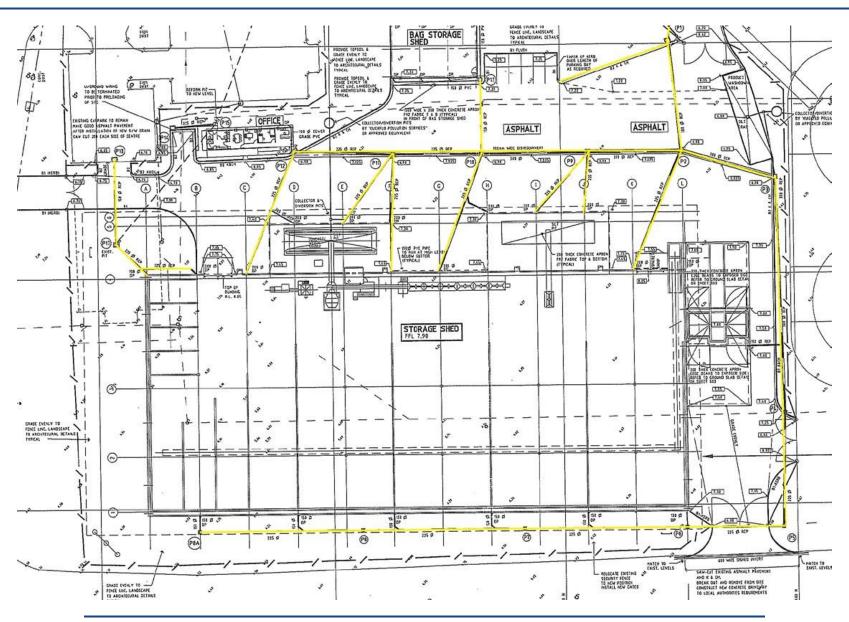
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Document Type: Procedure Page: 37

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Port Kembla Terminal





Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

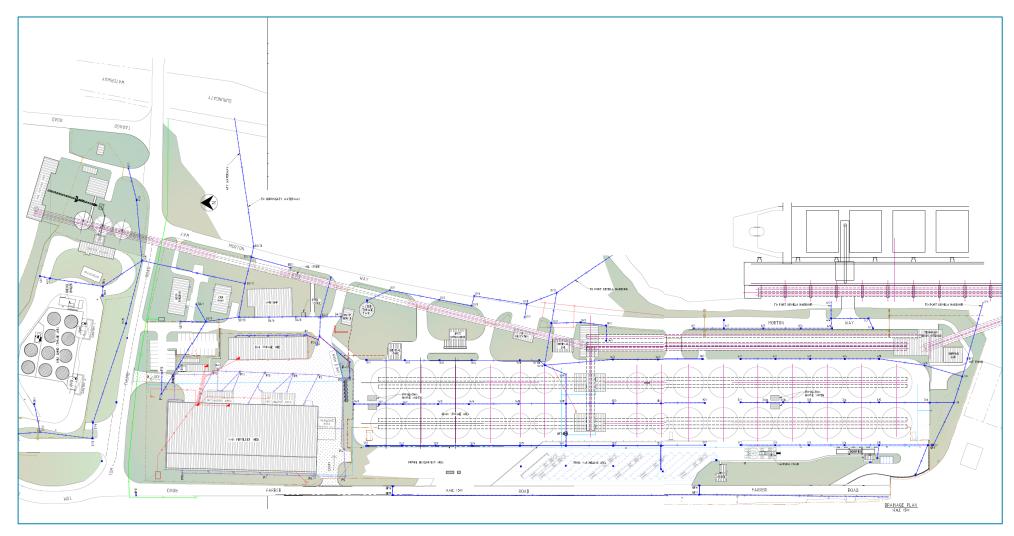
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Port Kembla Terminal



Figure 20 - Map 8: Overall Site Drainage overview



Page: 39



Port Kembla Terminal

APPENDIX C - EMERGENCY ACCESS TO PKT

Last Modified: [Review Date]

Page: 40

UNCONTROLLED WHEN PRINTED

Port Kembla Terminal



Figure 21 - Map 9: Site Emergency Access



Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

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Port Kembla Terminal



APPENDIX D - GRAINCORP RISK ASSESSMENT MATRIX

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

Last Modified: [Review Date]

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Document Type: Procedure Page: 42

[Document ID Value]





CONSEQUENCE	Extreme	Major	Moderate	Minor	Negligible
	Fatality or significant permanent injury.	Injury resulting in a loss of one or more full shifts – (i.e. a Lost Time Injury – LTI)	Injuries requiring Medical Treatment (MTI) but where no time was lost.	Injury requiring First Aid treatment only.	
Safety	Involves a fire, explosion or smoulder (smoke or fumes) and one other trigger in this level 5 section.	Involves a fire, explosion or smoulder (smoke or furnes) and one other trigger in this level 4 section.	Involves a fire, explosion or smoulder (smoke or fumes) and one other trigger in this level 3 section.	Involves a fire, explosion or smoulder (smoke or fumes) and one other trigger in this level 2 section.	Injury requiring no treatme report only.
Health	Severe illness or chronic exposure resulting in fatality or significant life shortening effects.	Illness or significant adverse health effect needing a high level of medical treatment or management.	Mild illness or health effect and/or some functional impairment that needs some treatment but is usually easily managed, medically.	Minor illness or health effect with no functional impairment, treatment is optional, with no medical intervention.	Illness or effect with limite no impact on ability to fun – no treatment necessa
Environment	Loss of containment / spills meeting any of the Property Damage, Regulatory or Community / Reputation criteria below. Destruction of important populations of habitat, species, or natural environment.	Loss of containment / spills meeting any of the Property Damage, Regulatory or Community / Reputation criteria below. Localised and measurable mediumterm impact on habitat, species or natural environment.	Loss of containment / spills meeting any of the Property Damage, Regulatory or Community / Reputation criteria below. Localised and measurable short-term impact on habitat, species or natural environment.	Loss of containment / spills meeting any of the Property Damage, Regulatory or Community / Reputation criteria below. Localised but immeasurable impact on or impairment of habitat, species or natural environment.	Loss of containment / sp meeting any of the Prop- Damage, Regulatory of Community / Reputatio criteria below. No discernible impact or impairment of habitat, spe or natural environmen
Property Damage	Damage to or loss of GrainCorp or third- party property, products, plant or equipment, including lean-up costs, remedial / corrective actions, cumulatively >\$500,000.	Damage to or loss of GrainCorp or third-party property, products, plant or equipment, including clean-up costs, remedial / corrective actions, cumulatively between \$50,000 and \$500,000.	Damage to or loss of GrainCorp's or third-party property, products, plant or equipment, including clean-up costs, remedial / corrective actions, cumulatively between \$10,000 and \$50,000.	Damage to or loss of GrainCorp's or third-party property, products, plant or equipment, including clean-up costs, remedial / corrective actions, cumulatively <\$10,000.	Damage to or loss of GrainCorp's or third-par property, products, planti equipment, including clea costs, remedial / correct actions, deemed negligit
Assets and Supply Chain	Extended loss of use of assets, significant supply chain / business interruption or widespread and sustained electronic systems outage with a time impact of >48 hours or total financial impact >\$1M.	Extended loss of use of assets, significant supply chain interruption / business interruption or widespread and sustained electronic systems outage with a time impact of >24 hours or total financial impact between \$1M and \$500,000.	Loss of use of assets, supply chain / business interruption or sustained electronic systems outage with a time impact of >12 hours or total financial impact of between \$500,000 and \$200,000.	Loss of use of assets, supply chain / business interruption or electronic outage with a time impact of >6 hours or total financial impact of between \$200,000 and \$50,000.	Loss of use of assets, su chain / business interrupti electronic outage with negligible time impact financial impact <\$50,00
Regulatory & Legal^	Is 'notifiable' to an Authority / Regulator AND the Authority / Regulator attends the scene of the incident AND/OR commences an investigation. Involves a non-compliance of a licence, authority, permit, approval or law that has either the actual / potentiali for a civil penalty or fine the maximum of which is > \$50,000 or a criminal penalty. All incidents of suspected or actual fraud, bribery or corruption, events of significant illegal activity, or data breach / privacy breach events.	Is 'notifiable' to an Authority / Regulator or the Authority / Regulator or the Authority / Regulator issues a notice or intends to for attends the scene / conducts an inspection. Involves a noncompliance of a licence, authority, permit, approval or law that has either the actual/potential for a civil penalty or fine the maximum of which is <\$ 50,000. Significantly exceeded legislated criteria or state policy limit.	Involves a non-compliance of a licence, authority, permit, approval or law that may result in a minor penalising action (quantum of determined), and any intervention by an Authority or Regulator is limitled to a field report (or similar). A visit by a regulator following a compliant that results in no penalty but where a report is issued with follow up action. Exceeded legislated criteria or state policy limit.	Involves a non-compliance of a licence, authority, permit, approval or law with no penalising action, and no no intervention by an Authority or Regulator. A visit by a regulator following a complaint that results in no penalty or follow up action. Legislated criteria or state policy limit at risk of not being met.	Minor breaches of comp policy or procedure b individual staff members no external actions or im
Community / Reputation	Extended national adverse media coverage. Brand devalued. Significant disruption to public activities or a third party's or our own business operations.	Sustained adverse, local to national media reference. Brand image has potential of being tarnished. Minor disruption to public activities or a third party's or our own business operations.	A clustering of complaints. Potential adverse local media reference. Potential for brand to be questioned.	Isolated complaint from an individual with the potential for adverse community discussion. Isolated adverse local media reference.	Isolated complaint from a individual.
Product Safety, Quality or Contamination	A product recall or product withdrawal is planned or has been initiated following determination that the affected product could harm human health.	A product contamination, product specification or product quality failure event that has the potential to impact customers or the public with a financial impact >\$200,000.	A contamination, specification or quality incident that results in a potential or actual claim (or rework) of up to \$100,000 and can be resolved internally (i.e. without external expert support).	A customer complaint or incident resulting in a potential or actual claim (or rework) under \$5,000 (e.g. credit note or product reject), which has no harm to human health or the public.	Minor incident with no res impact on the custome
External Disasters	A natural disaster event (flood, fire, earthquake), terrorism, pandemic or threat of extortion, and one other trigger under this level 5 section.	A natural disaster event (flood, fire, earthquake), terrorism, pandemic or threat of extortion, and one other trigger under this level 4 section.	A natural disaster event (flood, fire, earthquake), terrorism, pandemic or threat of extortion, and one other trigger under this level 3 section.	A natural disaster event (flood, fire, earthquake), terrorism, pandemic or threat of extortion, and one other trigger under this level 2 section.	A natural disaster event (fire, earthquake), terrori pandemic or threat o extortion, and one other t under this level 1 secti

TABLE 2: RISK MATRIX - Qualitative Risk Matrix – Levels Of Risk						
Likelihood Consequence	Rare The consequence is not expected to occur or to occur less than once in 3 years.	Unlikely The consequence is expected to occur more than once in 3 years but less than once a year.	Possible The consequence is expected to occur more than once a year but less than once in 3 months	Likely The consequence is expected to occur more than once in 3 months but less than once a week.	Almost Certain The consequence is expected to occur on a weekly basis or more frequently.	
Extreme	M (15)	M (19)	H (22)	H (24)	H (25)	
Major	M (13)	M (14)	M (18)	H (21)	H (23)	
Moderate.	VL (6)	L (9)	L (12)	M (17)	H (20)	
Minor	VL (3)	VL (5)	L (8)	L (11)	M (16)	
Negligible	VL (1)	VL (2)	VL (4)	L (7)	L (10)	

Pollution Incident Response Management Plan (PIRMP) Port Kembla Terminal

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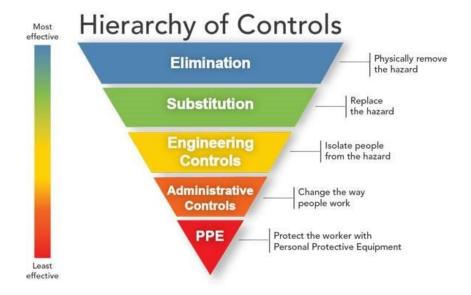
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ТАВ	TABLE 3: PRIORITY ACTION MATRIX				
Н	HIGH RISK	Review activity immediately. Advise local management. Immediate control action needed			
M	MEDIUM RISK	Review existing controls. Apply hierarchy of controls to reduce risk to ALARP*			
L	LOW RISK	Consider existing controls to determine adequacy			
VL	VERY LOW RISK	Monitor existing controls			

^{*} ALARP = As Low As Reasonably Practicable – All hazards must have associated risk controlled to ALARP.



Port Kembla Terminal



APPENDIX E: GRAINCORP INCIDENT MANAGEMENT CHART

ncident Classification Matrix and Notification Table

This matrix is designed to ensure that significant incidents are immediately notified and escalated within the organisation and that the appropriate investigation, shared learnings and actions are progressed to prevent incident recurrence. The matrix envisages that the notification allows our people at the front line to manage the incident while ensuring that senior management and, if appropriate, the CEO and members of the Board, are informed in a timely manner.

Use the **Incident Classification Matrix** below to classify the incident (default to the higher level if in doubt). Please note that some trigger events need another trigger in that section to apply. After you classify the incident refer to the **Incident Notification Table** below to determine who needs to be notified. Please note that if reporting an 'actual event' (not a 'potential event') by phone, leaving a voice message is insufficient – you must speak directly to the nominated person, or their delegated representative. If you cannot speak to the nominated person, a text message (SMS) is acceptable only provided that a reply text is received indicating that the nominated person received and understood your text. If you are unable to make DIRECT VERBAL OR TEXT contact with the person next in line, escalate to the next level again.

ontinue doing so until DIRECT VERBAL OR TEXT contact is made at the next level. ote: a 'Critical Incident' is defined as a level 5 incident involving safety, health or environmental impacts only – events resulting in commercial losses where there are no SHE implications are not critical incidents.							
INCIDENT CLASSIFICATION Actual or Potential (Worst Credible) Consequence	Extreme (Level 5)	Major (Level 4)	Moderate (Level 3)	Minor (Level 2)	Negligible (Level 1)		
Safety	Fatality or significant permanent injury. Involves a fire, explosion or smoulder (smoke or fumes) and one other trigger in this level 5 section.	Injury resulting in a loss of one or more full shifts – (ie a Lost Time Injury – LTI) Involves a fire, explosion or smoulder (smoke or fumes) and one other	Injuries requiring Medical Treatment (MTI) but where no time was lost. Involves a fire, explosion or smoulder (smoke or fumes) and one other trigger in this level 3 section.	Injury requiring First Aid treatment only. Involves a fire, explosion or smoulder (smoke or fumes) and one other trigger in this level 2	Injury requiring no treatment – report only.		
Health	Severe illness or chronic exposure resulting in fatality or significant life shortening effects.	trigger in this level 4 section. Illness or significant adverse health effect needing a high level of medical treatment or management.	Mild illness or health effect and/or some functional impairment that needs some treatment but is usually easily managed, medically.	Section. Minor illness or health effect with no functional impairment, treatment is optional, with no medical intervention.	Illness or effect with limited or no impact on ability to function – no treatment necessary.		
Environment	Loss of containment / spills meeting any of the Property Damage, Regulatory or Community / Reputation criteria below. Destruction of important populations of habitat, species, or natural environment.	Loss of containment / spills meeting any of the Property Damage, Regulatory or Community / Reputation criteria below. Localised and measurable mediumeterm impact on habitat, species or natural environment.	Loss of containment / spills meeting any of the Property Damage, Regulatory or Community / Reputation criteria below. Localised and measurable short-term impact on habitat, species or natural environment.	Loss of containment / spills meeting any of the Property Damage, Regulatory or Community / Reputation criteria below. Localised but immeasurable impact on or impairment of habitat, species or natural environment.	Loss of containment / spills meeting any of the Property Damage, Regulatory or Community / Reputation criteria below. No discernible impact on or impairment of habitat, species or natural environment.		
Property Damage	Damage to or loss of GrainCorp or third- party property, products, plant or equipment, including clean-up costs, remedial / corrective actions, cumulatively >\$500,000.	Damage to or loss of GrainCorp or third-party property, products, plant or equipment, including clean-up costs, remedial / corrective actions, cumulatively between \$50,000 and \$500,000.	Damage to or loss of GrainCorp's or third-party property, products, plant or equipment, including clean-up costs, remedial / corrective actions, cumulatively between \$10,000 and \$50,000.	Damage to or loss of GrainCorp's or third-party property, products, plant or equipment, including clean-up costs, remedial / corrective actions, cumulatively <\$10,000.	Damage to or loss of GrainCorp's or third-party property, products, plant or equipment, including clean-up costs, remedial / corrective actions, deemed negligible.		
Assets and Supply Chain	Extended loss of use of assets, significant supply chain / business interruption or widespread and sustained electronic systems outage with a time impact of >48 hours or total financial impact >\$1M.	Extended loss of use of assets, significant supply chain interruption / business interruption or widespread and sustained electronic systems outage with a time impact of >24 hours or total financial impact between \$1M and \$500,000.	Loss of use of assets, supply chain / business interruption or sustained electronic systems outage with a time impact of >12 hours or total financial impact of between \$500,000 and \$200,000.	Loss of use of assets, supply chain / business interruption or electronic outage with a time impact of >6 hours or total financial impact of between \$200,000 and \$50,000.	Loss of use of assets, supply chain / business interruption or electronic outage with negligible time impact or financial impact <\$50,000.		
Regulatory & Legal^	Is notifiable to an Authority / Regulator AND the Authority / Regulator attends the scene of the incident AND/OR commences an investigation. Involves a non-compliance of a licence, authority, permit, approval or law that has either the actual / potential for a civil penalty or fine the maximum of which is > \$0.000 or a criminal penalty. Full of the complex of the	is 'notifiable' to an Authority / Regulator or the Authority / Regulator or the Authority / Regulator or sissues a notice or intends to/or attends the scene / conducts an inspection. Involves a non-compliance of a licence, authority, permit, approval or law that has either the actual/potential for a civil penalty of the province of the control of the province of the control of the province of the control of the province of the	Involves a non-compliance of a licence, authority, permit, approval or law that may result in a minor penalising action (quantum not determined), and any intervention by an Authority or Regulator is limited to a field report (or similar). A visit by a regulator following a complaint that results in no penalty follow up action. Exceeded legislated criteria or state policy limit.	Involves a non-compliance of a licence, authority, permit, approval or law with no penalising action, and no intervention by an Authority or Regulator. A visit by a regulator following a complaint that results in no complaint that results in role to the complete of the	Minor breaches of company policy or procedure by noividual staff members with no external actions or impact.		
Community / Reputation	Extended national adverse media coverage. Brand devalued. Significant disruption to public activities or a third party's or our own business operations.	Sustained adverse, local to national media reference. Brand image has potential of being tarnished. Minor disruption to public activities or a third party's or our own business operations.	A clustering of complaints. Potential adverse local media reference. Potential for brand to be questioned.	Isolated complaint from an individual with the potential for adverse community discussion. Isolated adverse local media reference.	Isolated complaint from a local individual.		
Product Safety, Quality or Contamination	A product recall or product withdrawal is planned or has been initiated following determination that the affected product could harm human health.	A product contamination, product specification or product quality failure event that has the potential to impact customers or the public with a financial impact >\$200,000.	A contamination, specification or quality incident that results in a potential or actual claim (or rework) of up to \$100,000 and can be resolved internally (i.e. without external expert support).	A customer complaint or incident resulting in a potential or actual claim (or rework) under \$5,000 (e.g. credit note or product reject), which has no harm to human health or the public.	Minor incident with no resulting impact on the customer.		
External Disasters	A natural disaster event (flood, fire, earthquake), terrorism, pandemic or threat of extortion, and one other trigger under this level 5 section.	A natural disaster event (flood, fire, earthquake), terrorism, pandemic or threat of extortion, and one other trigger under this level 4 section.	A natural disaster event (flood, fire, earthquake), terrorism, pandemic or threat of extortion, and one other trigger under this level 3 section.	A natural disaster event (flood, fire, earthquake), terrorism, pandemic or threat of extortion, and one other trigger under this level 2 section.	A natural disaster event (flood, fire, earthquake), terrorism, pandemic or threat of extortion, and one other trigger under this level 1 section.		

INCIDENT NOTIFICATION TABLE / Immediate phone call (email of Sphera Report within 24 hours)			Extreme (Level 5)		Major (Level 4)		Moderate (Level 3)	
Responsibility:	Notify incident to:	Actual Occurrence	Potential to Occur	Actual Occurrence	Potential to Occur	Actual Occurrence	Potential to Occur	
Site / Plant / Terminal Manager	Line Manager (eg: National/Regional Operations Mgr)	√	text / email only	✓	text / email only	text / email only	-	
Site / Plant / Terminal Manager (immediately)	Incident Reporting Hotline	+61 2 9266 9436	-	-	-	-	~	
Site / Plant / Terminal Manager (within 24 hours)	CEO (+61 419 133 433)	-	-	✓ LTI only	-	-	-	
Line Manager (eg: National/Regional Operations Mgr)	SHE Manager	√	text / email only	~	text / email only	text / email only	-	
Line Manager (eg: National/Regional Operations Mgr)	GM Operations	√	text / email only	~	text / email only	text / email only	-	
SHE Manager	GM SHE	✓	text / email only	√	text / email only	text / email only	-	
GM, Operations	Chief Operations Officer	~	text / email only	✓	text / email only	-	-	
GM, SHE (GM, Ops for non-SHE incidents)	Chief People & Transformation Officer	√	text / email only	text / email only	text / email only	-	-	
GM, SHE (GM, Ops for non-SHE incidents)	General Counsel & Company Secretary	✓	text / email only	text / email only	text / email only	-	-	
GM, SHE (GM, Ops for non-SHE incidents)	Snr Mgr Corporate Affairs & Investor Relations	✓	text / email only	text / email only	text / email only	-	-	
GM, SHE (GM, Ops for non-SHE incidents)	Insurance Manager	✓	text / email only	text / email only	text / email only	-	-	
Chief Operations Officer	CEO	√	text / email only	text / email only	text / email only	-	-	
Site Personnel	Emergency Services	As required (Police, Ambulance, Fire Services)						
SHE Manager	Regulatory Authorities	As required (only after consultation with General Counsel) (eg: WHS, EPA, etc)						
General Counsel & Company Secretary	Board of Directors	As deemed appropriate (all fraud and legal matters must be notified)						
^For Fraud, Bribery, Corruption or Illegal Activity Events please refer to the Whistleblower Procedure If you would prefer to make a confidential disclosure – available on Jumbunna and the GrainCorp website.								
Extreme (Level 5) and Major (Level 4) Incidents – Crisis Management Team Decision Point A decision to activate the GrainCorp Crisis Management Team (CMT) will be made by the Crisis Management Team Leader (Risk & Assurance)								

INCIDENT REPORTING	Extreme	Major	Moderate	Minor	Negligible
	(Level 5)	(Level 4)	(Level 3)	(Level 2)	(Level 1)
SHEQ Incidents (including Regulator activity / correspondence received)		All incident	recorded in Sphera within 24 hours		

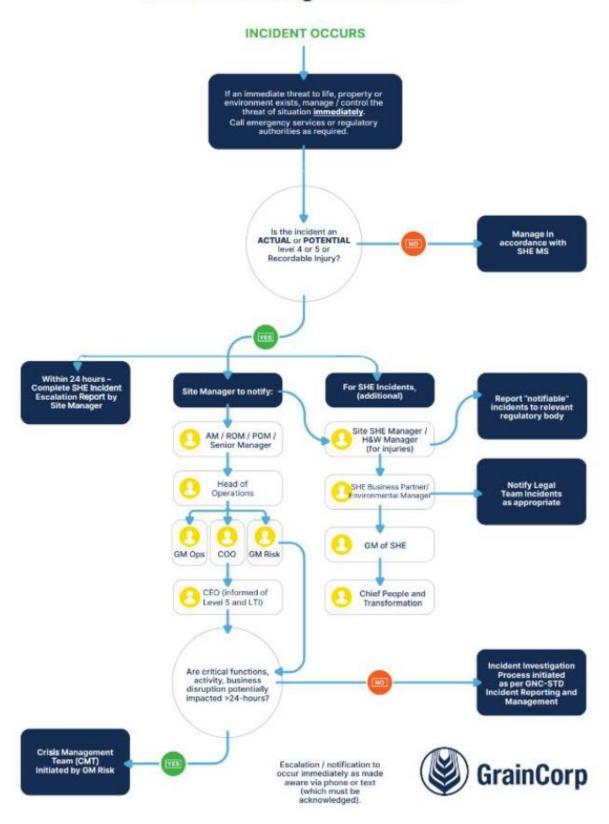
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Incident Management Chart



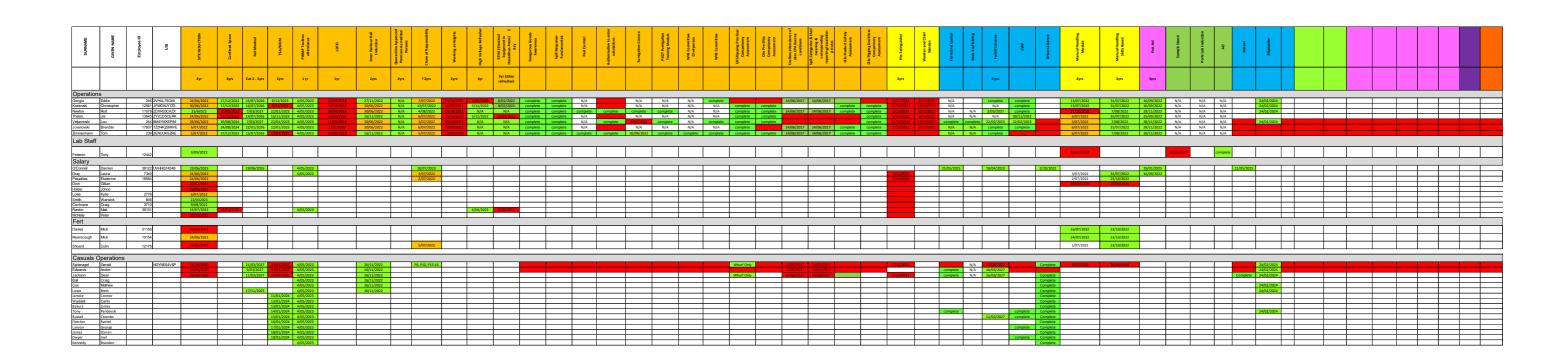
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APPENDIX F: GRAINCORP STAFF TRAINING MATRIX



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Page: 47